

Family Assistance Center Functions	
Functions	Agency/Organization
Family briefings	*ME/C/Office or designee Local Response Agency – PIO & EOC Affected Industry Agencies
Collection of antemortem data for identification of human remains.	*ME/C Office DMORT Team if used
Death notification to next of kin.	*ME/C Office or designee Law Enforcement Chaplains
Management/coordination of all family assistance operations, including all involved organizations and personnel.	Varies by community – *ME/C, Health, Human Services, Social Services agencies, EOC (ME/C will normally designate)
<p>Family support services:</p> <ol style="list-style-type: none"> 1. Call center, 2. Reception and information desk, 3. Spiritual care, 4. Mental health services, 5. First aid/medication, 6. Translation/interpreter services, 7. Child care, and 8. Food services/mass care. 9. Web Search/Lead Investigation Center (if the mass fatality involves large numbers of missing persons). 10. A wide range of additional services that are based on the incident. These may include: lodging, clothing, transportation, financial assistance, financial services, legal services, crime victims services, etc. 	<p>A wide array of agencies, organizations, and volunteers that work collaboratively under the direction of the agency in charge of family assistance, for example:</p> <p>Departments of Mental Health, Alcohol and Drugs, and/or Behavioral Health.</p> <p>American Red Cross.</p> <p>Salvation Army</p> <p>Faith-based organizations and churches.</p> <p>Nonprofit organizations.</p> <p>Local volunteer agencies.</p> <p>ETC.....</p>